♦ Episode 8 (Final Episode) Kaizen Forever:



I checked how long it takes from receiving the application

to granting
they are now
handled within 2
to 3 weeks!!
We have almost
achieved are
target!!





Furthermore, the The process total over time ing spece of the group de-increased creased down to half compared to complain complains tot year!





We have discussed a lot on kaizen within the group so our communication has improved!! I am very happy we have followed up with

followed up we each other!



fis we proceed kaizen, not only do we achieve our target but also we can expect the secondary effects like these It look likes /

kaizen brought many positive things such as re-energizing the work place, succeeding the operational know-how and improving individuals skills





We do.

I bet you' all agree with what I have just said



It is important to continue kaizen as there is no end to it



But it's not over yet





Thanks to the things like operation flow chart and varinus chark lists we have made we are able to have a manua to establish a

standard op-

eration. But we still have our future gaenda to keep the work load mountain law and equalize the load

throughout

the year

have many things we need to deneed on veteran Ge 4 son

to begin with so ae are still half

it is importani to build a system where any iob can be done smoothly regardless who is in charge of it

We need to change from implicit knowledge where certain people only have the know-how, to explicit knowledge where it is shared and visualized and



You are hard all talking on it!! about kai-

zen Great You have timing! all worked



I was worried that overtime hours was always high in this aroup

> Even the overnor was worried

Then by chance Sakamoto-kun was returning from the
private sector
and I asked the
human resource
to assign him
as your group

-94-



Leave

However, kaizen is incred-

Though hought overtime hours unuld decreas this much

But still. at the begin-

ning of the vear I was unrried haw things sould Eurn



I look forward to the presentation on kain results this



I will tell other departments about



Iam sure you are all prepared for it!



Having everyone understand the QC story was important I will manage... hahahaha

Don't you have things under control? Hope you didn't

Bhink it is simply intraducing and giving away the results in a manual or a check list old you?









Jhat

mean

